
PRIVACY STATEMENT

Version 2018.001 ENG

XmusiX Belgium bvba attaches great importance to the protection of your personal data (and that your privacy will be respected).

In this privacy statement we want to provide clear and transparent information about which information we collect and how we handle personal data. We make every effort to ensure your privacy and therefore handle personal data with care.

XmusiX Belgium bvba adheres in all cases to the applicable laws and regulations, including the General Data Protection Regulation. This implies that we at least:

- process your personal data in accordance with the purpose for which they were provided, these goals and type of personal data are described in this Privacy Statement;
- processing of your personal data is limited to only those data that are minimally required for the purposes for which they are processed;
- ask for your express consent if we need it for the processing of your personal data;
- have taken appropriate technical and organizational measures to ensure the security of your personal data;
- not pass on personal data to other parties, unless this is necessary for carrying out the purposes for which they were provided;
- to be aware of your rights regarding your personal data, to point this out to you and to respect them.

As XmusiX Belgium bvba, we are responsible for the processing of your personal data. If, after reading our privacy statement, or in a more general sense, you have questions about this or want to contact us, please contact us via the following contact details: XmusiX Belgium bvba, Industrieweg 15, 3550 Heusden-Zolder – Belgium e-mail: info@xmusix.eu

Why do we process personal data ?

Your personal data will be processed by XmusiX Belgium bvba for the following purposes and legal grounds:

- to be able to guarantee the service, as described in the special terms and conditions of service agreements signed by those involved XmusiX
- to be able to meet all legal obligations regarding the production and distribution of digital music files as background music, better known under the names SABAM and SIMIM
- Sending newsletters and invitations, with the prior consent of the person concerned

For the above purposes we may request (collect) (process) the following personal data from you (and storage):

- Personal identity details: name, first name, address, telephone number, e-mail
- National Registration number
- Personal characteristics: date of birth, nationality

We use the collected data only for the purposes for which we obtained the data.

Provision to third parties

We may provide the information you give to us to third parties if this is necessary for the execution of the above described purposes.

For example, we use a third party for:

taking care of the internet environment (web hosting);

- the activation management of the music player;
- invoicing management
- providing IT infrastructure (including IT network, music library ...);
- taking care of and handling the telephone calls (in-bound and out-bound);
- providing mandatory reporting to the official music rights organizations;
- the provision (and distribution) of newsletters and invitations.

We never pass on personal data to other parties with whom we have not entered into a processor agreement. With these parties (processors), we of course make the necessary arrangements to ensure the security of your personal data.

Furthermore, we will not pass on the information you provide to third parties (providing other parties), unless this is legally required and permitted. An example of this is that the police request us (personal) data in the context of an investigation. In such a case we must cooperate and are obliged to provide this information.

We can also share personal data with third parties if you give us permission (in writing). You have the right to revoke this consent at any time, without this affecting the lawfulness of the processing for the cancellation thereof.

We do not provide personal data to parties which are located outside the EU.

Minors

We do not process personal data of minors (persons younger than 16 years)

Storage period

XmusiX Belgium bvba does not store personal data for more than 5 years after the last use for the purpose for which they were provided, or on the base of the retention periods required by law

Security of the data

XmusiX Belgium bvba has taken appropriate technical and organizational measures to protect your personal data against unlawful processing, for example we have taken the following measures;

- All persons who are able to access your data on behalf of XmusiX Belgium bvba are obliged to maintain their confidentiality.
- We use a username and password policy on all our systems;
- We pseudonymise and ensure the encryption of personal data if there is reason to do so;
- We back up the personal data in order to be able to recover it in the event of physical or technical incidents;
- We regularly test and evaluate our measures;
- Our employees have been informed about the importance of the protection of personal data.

Your rights concerning your data

You have the right to inspect and right to correct or remove the personal data we have received from you. At the top of this privacy statement is mentioned, how you can contact us. (You can also contact us by using the contact page of our website www.xmusix.eu). To prevent abuse, we can ask you to identify you adequately. To check your identity, we ask you to send a copy of your identity card. We strongly advise you to make your passport photo invisible and to mention that it is a copy. You can also lodge an objection against the processing of your personal data (or a part thereof) by us or by one of our processors. You also have the right to have the data provided by you transferred by us to yourself or by order of you directly to another party. We can ask you to identify you before we can comply with the aforementioned requests.

Complaints

If you have a complaint about the processing of your personal data, we ask you to contact us directly. You always have the right to file a complaint with the Privacy Commission, this is the supervisory authority in the field of privacy protection.

Change of privacy statement

XmusiX Belgium bvba can change its privacy statement. We will make an announcement of this change on our website. Older versions of our privacy statement will be stored in our archive. Send us an e-mail if you want to consult it.
